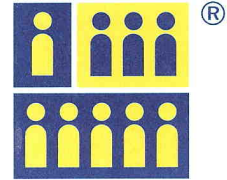


Workspace Plus Insurance
Clare House
Worton Court, Worton Road
Isleworth, Middlesex
TW7 6ER

Freephone: 0800 163500
Facsimile: 020 8569 8086
Email: workspaceplusinsurance@kerrylondon.co.uk
Website: www.workspaceplusinsurance.co.uk



Workspace Plus Insurance

Regulatory Disclosure Form

Who regulates us?

Kerry London Ltd has its Head Office at Clare House, Worton Court, Worton Road, Isleworth, Middlesex TW7 6ER and the firm is authorised and regulated by the Financial Services Authority (FSA) Our FSA Register number is 308255 and you can check that we are authorised and regulated by visiting the FSA website at www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234. The activities we are permitted to engage in are also shown on the FSA Register.

Which Insurance companies will we use for your insurance?

For the type of insurance that you are renewing or taking out, we will select your insurance policy from just one selected insurance company. You may ask us for the name of the insurer we use. We are not contractually obliged to carry out our business in this way.

Information on Fees

Insurance companies and others pay us commission for arranging your insurance. There is more information in our Terms of Business documentation. We are required by the FSA to give you details of any fees we charge before you renew or buy your policy and that these fees are not refundable if you cancel your policy.

Our current scale of fees for various services are;

- Arranging a Policy - up to £30.00
- Renewing your Policy - up to £30.00
- Mid term changes you request to your Policy – up to £30.00 per change

Information about Complaints

It is our intention to provide you with a high level of customer service at all times. If at any time you are unhappy with our services to you, you should write to the Divisional Director at Kerry London Ltd, using the usual correspondence Clare House, Worton Road, Isleworth, Middlesex, TW7 6ER or telephone 020 8560 1111 stating that you wish to make a complaint. We are committed to dealing with any complaint swiftly and fairly and have procedures in place to accomplish this. A full copy of these procedures is available on request.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service. The Ombudsman is not empowered to review all complaints, so we will tell you, as part of our complaints procedure, whether his service will be available to you and give you details of how to use this service if it is appropriate.

The Financial Services Compensation Scheme (FSCS)

We are covered by the FSCS and you may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. You can get more information about compensation arrangements from the FSCS.

Insurance advising is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit. For compulsory classes of insurance (Employers Liability and Third Party Motor insurance), insurance advising and arranging is covered for 100% of the claim, without any upper limit.

Regulatory Disclosure Form (Restricted) Vs. 09/01/2006

